Your washing machine

Congratulations - you have chosen a modern, high-quality domestic appliance manufactured by Bosch. A distinctive feature of the washing machine is its economical water and energy consumption.
Each machine that leaves our factory is inspected thoroughly to ensure that it functions properly and is in perfect condition.

For more information on our products, accessories, replacement parts and services, see our website **www.bosch-home.com** or contact our after-sales service centres.

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Environmental protection / Conservation tips

- Always fill the washing machine with a maximum amount of laundry for the relevant programme.
- Wash laundry with normal soiling without a pre-wash.
- Instead of **Resistentes/Algod.** (Cottons) **90 °C**, select the **Resistentes/Algod.** (Cottons) **60 °C** programme and the **EcoPerfect** additional function. Comparable cleaning result with significantly lower energy consumption.
- Measure the detergent according to the manufacturer's instructions and water hardness.
- **Energy saving mode**: The display panel lighting goes out after a few minutes; **Inicio/Pausa + Carga** (Start/Reload) flashes. Press any button to turn the light back on.
- If the laundry is then to be dried in the tumble dryer, select the appropriate spin speed according to the instructions from the dryer manufacturer.

Automatic stain removal
Automatic treatment of 16 different types of stain possible. No pretreatment of stains required - the washing machine automatically adapts the washing process ⟶ *page 6*.

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Intended use

- For domestic use only
- For machine-washable fabrics and hand-washable wool in detergent solution
- To be operated with cold drinking water and commercially-available detergents and care products that are suitable for use in washing machines.

- *Do not leave children unattended near the washing machine.*
- *The washing machine is not to be used by children or persons not familiar with the operating instructions.*
- *Keep pets away from the washing machine.*

Programmes

Detailed overview of programmes ⟶ *page 7*.
Temperature and spin speed can be selected individually, depending on the selected programme and programme progress.

Resistentes/Algod. (Cottons)	Hard-wearing fabrics
Sintéticos (Easy-care)	Easy-care fabrics
Mix	Different types of laundry
Delicado/Seda (Delicates/Silk)	Delicate washable fabrics
Lana/Lã (Wool)	Hand/machine-washable wool
(Rinse)	Extra rinse with spin
Centrif. adicional (Spin)	Extra spin with selectable spin speed
(Empty)	Empty the rinsing water with **Rinse Hold** (no final spin)
Rápido 15' (SuperQuick 15')	Extra short programme
Clinic Wash	Hard-wearing fabrics; longer washing and additional rinsing for particularly sensitive skin
Sport	Fabrics made from microfibre, do not treat laundry with fabric softener
Camisas/Blusas (Shirts/Blouses)	Non-iron shirts
Cortinas (Curtains)	Curtains programme
Plumas/Penas (Down)	washable fabrics filled with down
Ropa de cama/ Roupa de cama (Bed linen)	Bed linen or dark-coloured fabrics

Preparation

Before the first
Run a wash cycle

Install correctly, according to the separate Installation instructions.

Check the machine

- Never use a damaged machine.
- Inform the after-sales service.

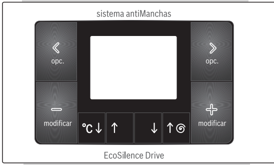
Connect the mains plug

Make sure your hands are dry.
Take hold of the plug only.

Turn the tap on

Insert for liquid detergent (depending on model), ⟶
Compartment II: detergent fo
water softener, bleach, st
Compartment ❀: fabric
Compartment I: Dete

**Display panel/
options buttons /change buttons**



– –, 20° - 90° °C ↓↑
Set the temperature (– – = cold)

0, 400 - 1600* ↓↑
Set the spin speed
(* model-dependent) (0 = no spin during the programme sequence)

All buttons are sensitive and need only to be touched lightly.

vash
ithout laundry ⟶ *Page 9*

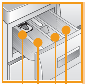
Load indicator/ recommended dosage

To activate, first open the door, set the programme and then load the items of laundry.

Sorting the laundry

Follow the manufacturer's care information.
According to the information on the care labels.
According to type, colour, soiling and temperature.
Do not exceed the maximum load ⟶ *page 7*.
Observe the important information ⟶ *page 9*.

Detergents and care products



page 10
main wash,
ain remover
softener, starch
rgent for pre-wash

Measure accordingly:
Amount of laundry, level of soiling, water hardness (ask your water supply company) and manufacturer's instructions.
Models without insert for liquid detergent:
Pour liquid detergent into the appropriate dispenser and place in the drum.
During operation: Open the detergent drawer with care.

Dilute thick fabric softener and care products with water.
This prevents blockages.

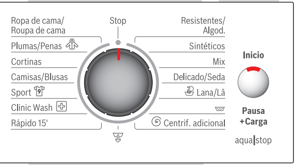
1

Open the door / set the programme*

*If the childlock is active ⟶ Deactivate, *page 5*.
Follow the instructions in the display panel.

Programme selector

Start / Reload



Programme selector for switching the machine on and off and for selecting the programme. Can be turned in either direction.

2

Load laundry

Observe the load display on the display panel ⟶ *page 9*

3

Add detergent and care products

Observe the dosage recommendation for detergent on the display panel ⟶ *page 9*

4

Close the washing machine door

5

Selecting individual settings ⟶ page 5.
Select stain ⟶ page 6.
Setting the temperature / spin speed ⟶ page 2.

Washing

Drum interior light (depending on model) comes on when the door is opened or closed, or when a programme is started; goes out automatically.

6

Washing

Select Inicio/Pausa+Carga (Start/Reload)

Switching off

Turn the programme selector to **Stop**.

Turning off the tap

Not required for AquaStop models ⟶ *Installation instructions, page 7.*

Removing the washing

Open the washing machine door and remove the washing.
If **Rinse Hold** (no final spin) is active: turn the programme selector to (Empty) or ⊙ **Centrif. adicional** (Spin).
Select the spin speed if necessary.
Press **Inicio**/Pausa + Carga (**Start**/Reload).

- Remove any foreign objects - risk of rusting.
- Leave the washing machine door and detergent drawer open so that any residual water can dry.

Programme finished when ...

... **Finished, remove washing** appears on the display panel.

If the **display panel lighting is off,** press any button ⟶ *Energy saving mode, page 1.*

Cancelling the programme

Programmes at high temperatures
- Cool laundry: Select (Rinse).
- Select **Inicio**/Pausa + Carga (**Start**/Reload).

Programmes at lower temperatures:
- Select ⊙ **Centrif. adicional** (Spin) or (Empty).
- Select **Inicio**/Pausa + Carga (**Start**/Reload).

Changing the programme, if ...

... you have selected the wrong programme by mistake:
- Reselect the programme.
- Press **Inicio**/Pausa + Carga (**Start**/Reload). The new programme starts from the beginning.

Adding laundry, if ... ⟶ *page 6*

... Inicio/**Pausa + Carga** (Start/**Reload**) is selected and **Top-up?** appears on the display panel.

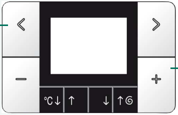
- Do not leave the washing machine door open for too long as water from the washing could leak out.
- Load display not active **when reloading.**

Press **Inicio**/Pausa + Carga (**Start**/Reload).

Individual settings

Select options < / >

Information on programme sequence; with progress or load bar, as appropriate



Change settings −/+

available depending on the selected programme

* *If the buttons are held for longer, the appliance automatically scrolls through the subsequent setting options*

Options *see also the Overview of programmes*

VarioPerfect* SpeedPerfect - Standard - EcoPerfect	**SpeedPerfect:** For washing in a shorter time with a washing outcome comparable to that of the standard programme. Maximum load ⟶ Overview of programmes, *page 7.* **EcoPerfect:** For saving energy with a washing performance comparable to that of the standard programme.
End time*	When you select the programme, the respective time to the end of the programme is displayed. It can be adjusted to a maximum of 24 hours in 1-hour increments. Press the **modificar** −/+ (Change) button repeatedly until the required number of hours is displayed (h=hour). It is not possible to make adjustments once the programme has started.
Pre-wash *off - on*	For heavily soiled items. Prewash at max. 30 °C.
Reduced Iron *off - on*	Special spin sequence with subsequent fluffing. Gentle final spin at reduced speed. Residual moisture in the laundry is increased slightly.
Signal*	Select the volume of the information signals. off - quiet - medium - loud - very loud
Button signal*	Select the volume of the button signals. off - quiet - medium - loud - very loud
Language*	Select the language of the display texts.
Aqua plus *off - on*	Increased water level. Gentler treatment of the laundry.
Rinse Hold *off - on*	After the final rinse, the laundry remains in the water.
Rinse Plus* *max. +3 Rinse cycles*	Extra rinse. Prolonged programme duration. Recommended use: for particularly sensitive skin and/or in areas with very soft water.
Select stain*	Automatic treatment of tough stains ⟶ *Page 6.*

Display symbols

Childlock/appliance lock *off - on* ⊸	You can lock the washing machine to prevent the functions you have set from being changed inadvertently. **To activate:** Press and hold the < **opc.** (Options) button for 5 seconds. The ⊸ symbol lights up. **To deactivate:** Press and hold the < **opc.** (Options) button for 5 seconds. – If the programme selector is adjusted after the appliance has started: The ⊸ symbol flashes. First, reset the programme selector to the original programme, then deactivate. – The childlock can remain activated until you start the next programme, even after the machine has been switched off (the name of the last programme run appears on the display panel). Then you can deactivate the childlock again before starting the programme and activate it again as necessary once the programme has started.
Foam detection	Too much foam in the washing machine. Foam detection system active - special programme sequence to reduce foam.

Individual settings

Select stain

The correct treatment for every stain

Do not let stains dry. Remove any solid residue beforehand. Sort items of laundry as usual and load the washing machine. Select a type of stain (cannot be combined).

A total of 16 different stains can be selected. The washing machine adjusts the washing temperature, drum movement and soaking time to suit the type of stain. Hot or cold water, gentle or intensive washing control (thanks to the new drum structure) and a long or short soaking time ensure that the wash programme has a special sequence for each type of stain.

Using the > **opc.** (Options) button, select Select stain; change with the **modificar** –/+ (Change) buttons; select a stain.

Stains

Baby food
Blood
Chocolate
Coffee
Cosmetics
Dirty socks
Egg
Grass
Grease + oil
Orange
Red wine
Soil + sand
Strawberry
Sweat
Tea
Tomatoes

Stain treatment in detail - 2 examples

Egg	Soaked in lukewarm water, selected wash cycle with a higher water level and additional rinse cycles to remove particles
Blood	Blood is first “loosened” in cold water, then the selected wash programme starts.

For the other types of stain, we have formulated comparable solutions in our intensive studies.

Start / Reload

If you want to add additional items of laundry after the programme has started, choose Inicio/**Pausa + Carga** (Start/**Reload**). The machine checks whether topping up laundry is possible.
Follow the instructions in the display panel.

For safety reasons, the washing machine door remains locked when the water level and/or temperature is high, or while the drum is rotating.
To continue the programme, press the **Inicio**/Pausa + Carga (**Start**/Reload) button.

Overview of programmes → *table of consumption values on page 8 and instructions on page 9.*

Programmes	*°C* (– – = cold)	*max.*	*Type of laundry*	*Options; notes*
Resistentes/ Algod. (Cottons)	– – ... 90 °C	8 kg/ 5 kg*	Hard-wearing fabrics, heat-resistant fabrics made of cotton or linen	**SpeedPerfect *, EcoPerfect, Pre-wash, Reduced Iron, Aqua plus, Rinse Plus, Select stain, Rinse Hold**
Clinic Wash	– – ... 60 °C		Hard-wearing fabrics made of cotton or linen	**SpeedPerfect*, EcoPerfect, Pre-wash, Reduced Iron, Aqua plus, Rinse Plus, Select stain, Rinse Hold;** for particularly sensitive skin, longer wash cycle at selected temperature, higher water level, additional rinse cycle
Sintéticos (Easy-care)	– – ... 60 °C	3.5 kg	Easy-care fabrics made of cotton, linen, synthetic fibres or blended fabrics	**SpeedPerfect, EcoPerfect, Pre-wash, Reduced Iron, Aqua plus, Rinse Plus, Select stain, Rinse Hold**
Mix	– – ... 40 °C		Fabrics made of cotton and easy-care fabrics	**SpeedPerfect, EcoPerfect, Pre-wash, Reduced Iron, Aqua plus, Rinse Plus, Select stain, Rinse Hold;** different types of laundry can be washed together
Ropa de cama/ Roupa de cama (Bed linen)	– – ... 40 °C		Delicate bed linen or dark-coloured fabrics made of cotton and dark easy-care fabrics	**SpeedPerfect, EcoPerfect, Pre-wash, Reduced Iron, Aqua plus, Rinse Plus, Select stain, Rinse Hold;** reduced rinse + spin and final spin
Cortinas (Curtains)	– – ... 40 °C		curtains weighing 3.5 kg, or light curtains measuring 25 - 30 m²	**SpeedPerfect, EcoPerfect, Aqua plus, Rinse Plus, Select stain, Rinse Hold**; reduced rinse + spin and final spin
Camisas/Blusas (Shirts/Blouses)	– – ... 60 °C	2 kg	Non-iron shirts made of cotton, linen, synthetic fibres or blended fabrics	**SpeedPerfect, EcoPerfect, Pre-wash, Reduced Iron, Aqua plus, Rinse Plus, Select stain, Rinse Hold**; gentle spin only, hang up dripping wet
Plumas/Penas (Down)	– – ... 60 °C		machine-washable fabrics filled with down	**SpeedPerfect, EcoPerfect, Aqua plus, Rinse Plus, Rinse Hold;** large parts individually wash detergent sparingly dosed
Delicado/Seda (Delicates/Silk)	– – ... 40 °C		For delicate, washable fabrics, e.g. made of silk, satin, synthetic fibres or blended fabrics (e.g. curtains)	**SpeedPerfect, EcoPerfect, Pre-wash, Reduced Iron, Aqua plus, Rinse Plus, Select stain, Rinse Hold**; gentle spin between the rinse cycles only
Lana/Lã (Wool)	– – ... 40 °C		Hand or machine-washable fabrics made of wool or containing wool	**Rinse Hold**; particularly gentle wash programme to prevent shrinkage of laundry, longer breaks during the programme (fabrics rest in the detergent solution)
Rápido 15' (SuperQuick 15')	– – ... 40 °C		Easy-care fabrics made of cotton, linen, synthetic fibres or blended fabrics	**Rinse Hold**; short programme, approx. 15 minutes, suitable for lightly soiled washing
Sport	– – ... 40 °C		Fabrics made from microfibre	**SpeedPerfect, EcoPerfect, Pre-wash, Reduced Iron, Aqua plus, Rinse Plus, Select stain, Rinse Hold;** do not treat laundry with fabric softener
Additional programmes			(Rinse), **Centrif. adicional** (Spin), (Empty)	

* reduced load for **SpeedPerfect** option

i **Mix 40 °C** with maximum spin speed is ideal as a **short programme**.
Programmes without prewash - add detergent to compartment **II**, programmes with prewash - distribute the detergent between compartments **I** and **II**.

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Safety instructions

– Read the Instruction manual and Installation instructions and all other information enclosed with the washing machine and act accordingly.
– Retain the documents for subsequent use.

Risk of electric shock
– Never pull the cable to disconnect the mains plug.
– Only insert/pull out the mains plug with dry hands.

Danger to life
For appliances that have reached the end of their service life:
– Disconnect the mains plug.
– Sever the mains cable and discard along with the plug.
– Destroy the lock on the washing machine door. This will prevent children from locking themselves in and risking their lives.

Danger of suffocation
– Keep packaging, film and packaging parts out of the reach of children.

Risk of poisoning
– Keep detergents and care products out of the reach of children.

Risk of explosion
– Items of laundry pretreated with cleaning agents containing solvents, e.g. stain remover/cleaning solvent may cause an explosion after being loaded into the washing machine.
Rinse items of laundry thoroughly by hand beforehand.

Risk of injury
– The washing machine door can become very hot.
– Be careful when draining hot detergent solution.
– Do not climb onto the washing machine.
– Do not lean on the open washing machine door.
– Do not reach into the drum if it is still rotating.

Consumption values

Programme	Option	Load	Electricity consumption***	Water***	Programme duration***
Resistentes/Algod. (Cottons) 30 °C**		8 kg	0.35 kWh	57 l	2:06 h
Resistentes/Algod. (Cottons) 40 °C**		8 kg	0.97 kWh	57 l	2:16 h
Resistentes/Algod. (Cottons) 60 °C**		8 kg	1.36 kWh	57 l	2:26 h
Resistentes/Algod. (Cottons) 60 °C	**EcoPerfect**	8 kg	1.03 kWh	56 l	3:25 h
Resistentes/Algod. (Cottons) 90 °C		8 kg	2.34 kWh	68 l	2:16 h
Sintéticos (Easy-care) 40 °C**		3.5 kg	0.55 kWh	41 l	1:35 h
Mix 40 °C**		3.5 kg	0.47 kWh	37 l	0:53 h
Delicado/Seda (Delicates/Silk) – – (cold)		2 kg	0.04 kWh	35 l	0:41 h
Delicado/Seda (Delicates/Silk) 30 °C		2 kg	0.14 kWh	35 l	0:41 h
Lana/Lã (Wool) – – (cold)		2 kg	0.06 kWh	40 l	0:40 h
Lana/Lã (Wool) 30 °C		2 kg	0.16 kWh	40 l	0:40 h

* Programme setting for testing and energy labelling in accordance with EU Directive 92/75/EEC.
** Programme setting for testing in accordance with applicable standard EN60456.
Note on comparative tests: When testing the test programmes, wash the specified load using the maximum spin speed. As a **short programme** for coloureds, select the programme **Mix 40 °C** and the maximum spin speed.
*** The values deviate from the indicated values depending on water pressure, water hardness, and water inlet temperature, ambient temperature, type, amount and soiling of the laundry, detergent used, fluctuations in the power supply and selected additional functions.

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Important information

Before washing for the first time

Do not put any laundry in the machine. Turn the tap on. Pour into compartment **II**:
– approx. **1 litre** water
– detergent (dosage according to the manufacturer's instructions for light soiling and according to water hardness)
Set programme selector to **Sintéticos** (Easy-Care) **60 °C** and press **Inicio**/Pausa + Carga (**Start**/Reload).
At the end of the programme, turn the programme selector to **Stop**.

Protecting the laundry and the machine

– Empty pockets.
– Look out for metal items (paperclips, etc.).
– Wash delicates in a laundry bag (tights, curtains, underwired bras).
– Fasten zips, do up any buttons.
– Brush sand out of pockets and collars.
– Remove curtain fittings or place in the laundry bag.

Load laundry

– For optimum spin behaviour, load large **and** small items of laundry together.
– Individual items may lead to considerable imbalances.
– Take care not to trap items of laundry between the washing machine door and the rubber seal.

Soaking

Load laundry of the same colour.

Pour soaking agent/detergent into compartment **II** in accordance with the manufacturer's instructions.
Turn the programme selector to **Resistentes/Algod.** (Cottons) **30 °C** and press **Inicio**/Pausa + Carga (**Start**/Reload).
After approx. 10 minutes, press Inicio/**Pausa + Carga** (Start/**Reload**) to stop the programme.
Once the required soaking time has elapsed, press **Inicio**/Pausa + Carga (**Start**/Reload) again to continue the programme, or select a different programme.

Starching

Laundry must not be treated with fabric softener

Starching is possible in all wash programmes if liquid starch is used. Pour starch into the ⊛ fabric softener compartment in accordance with the manufacturer's instructions (rinse first if necessary).

Dyeing / bleaching

Dye should only be used in normal household quantities. Salt may damage stainless steel. Always follow the dye manufacturer's instructions. Do **not** use the washing machine for bleaching clothes.

Load display

The load sensor detects how heavily the washing machine is loaded. The laundry is not weighed.

Recommended dosage

Based on the selected programme and the detected load, the recommended dosage function provides a recommendation for the detergent dosage in %. The % figure refers to the recommendation of the detergent manufacturer.

Load adjust

Independently of the load display, the automatic load sensing function uses additional sensors to adapt the water and power consumption ideally to each programme, depending on the type of fabric and the load.

Insert for liquid detergent *model-dependent*

Position the insert for dispensing liquid detergent:
– Remove the detergent drawer completely ⟶ *page 10.*
– Slide the insert forwards.
Do not use the insert (slide upwards):
– for gel detergents and washing powder
– for programmes with the Pre-wash and **End time** options.

Care

Machine housing, control panel
– Remove detergent residue immediately.
– Wipe with a soft, damp cloth.
– Do not clean with a jet of water.

Cleaning the detergent drawer ...

... if it contains detergent or fabric softener residues.

1. Pull out, press insert down, remove drawer completely.
2. To remove the insert: press the insert upwards from below with your finger.
3. Clean the detergent dispenser tray and insert with water and a brush and dry it.
4. Fit the insert and engage (connect the cylinder to the guide pin).
5. Push in the detergent drawer.

Leave the detergent drawer open so that any residual water can evaporate.

Drum

Use chlorine-free cleaning agent, not steel wool.

Descaling *No laundry in the machine.*

This should not be necessary if the detergent is measured out correctly. If it does become necessary, however, proceed according to the descaling agent manufacturer's instructions. Suitable descalers can be obtained via our website or from our after-sales service *page 13.*

Information on the display panel *depending on model*

Door open	Close the washing machine door properly, laundry may be caught.
Tap closed?	Open the tap completely, supply hose kinked or trapped. Clean the filter ⟶ *page 11*, water pressure too low.
Pump blocked?	Detergent solution pump blocked: Clean the detergent solution pump ⟶ *page 11*. Drainage hose/waste pipe blocked; Clean the drainage hose at the siphon ⟶ *page 11*.
Please No top-up. Water level too high or Temperature too high	Not possible to add more laundry. To continue, press the **Inicio**/Pausa + Carga (**Start**/Reload) button.
E: 2 3 F: 34	Water in the base tub, appliance leaking. Call the after-sales service.
Load quantity	Washing machine door cannot be locked. Open the washing machine door and close it so that you hear it "click"; switch the appliance off and on again; set the programme and make your settings; start the programme.
Other displays	Switch off the appliance, wait for 5 seconds and switch it back on. If the display appears again, call the after-sales service ⟶ *page 13.*

Information about blockages

– **Risk of scalding.** *Allow the detergent solution to cool down.*
– *Turn off the tap.*

Detergent solution pump

Turn the programme selector to **Stop** and disconnect the mains plug.

1. Open and remove the service flap.

2. Take the drainage hose out of the retainer.
Remove the sealing cap, allow the detergent solution to flow out.
Push the sealing cap back on.

3. Unscrew the pump cover carefully (residual water).
4. Clean the interior, pump cover thread and pump housing (the impeller in the detergent solution pump must be able to rotate).

5. Replace the pump cover and screw it on tightly. The handle points upright. Replace the drainage hose in the holder.
6. Refit the service flap and close it.

To prevent unused detergent from flowing straight into the drain during the next wash:
Pour 1 litre of water into compartment **II** and start the ⧖ (Empty) programme.

Drainage hose at the siphon

Turn the programme selector to **Stop** and disconnect the mains plug.

1. Loosen the hose clamp, remove the drainage hose carefully (residual water).
2. Clean the drainage hose and siphon connecting piece.
3. Reattach the drainage hose and secure the connection with the hose clamp.

Filter in the water supply

Risk of electric shock
Do not immerse the Aqua-Stop safety device in water (it contains an electric valve).

Reduce the water pressure in the supply hose:
1. Turn off the tap.
2. Select any programme (except ⊛ **Centrif. adicional** (Spin) / ⧖ (Empty)).
3. Press **Inicio**/Pausa + Carga (**Start**/Reload). Let the programme run for approximately 40 seconds.
4. Turn the programme selector to **Stop**. Disconnect the mains plug.

Clean the filter:

5. Disconnect the hose from the tap.
Clean the filter with a small brush.
and/or for Standard and Aqua-Secure models:
Remove the hose from the rear of the appliance.
Remove the filter with pliers and clean.
6. Connect the hose and check for leaks.

What to do if...

...Water is escaping:	– Attach/replace the drainage hose correctly. – Tighten the screw connection of the supply hose.
...No water is entering the drum:	– **Inicio**/Pausa + Carga (**Start**/Reload) not selected? – Tap not turned on? – Filter blocked? Clean the filter ⟶ *page 11.* – Supply hose kinked or trapped?
...Washing machine door cannot be opened:	– Safety function active. Programme stopped? ⟶ *page 4.* – ⏦ **Rinse Hold** (no final spin) selected? ⟶ *page 3,4.* – Can be opened by emergency release only? ⟶ *page 13.*
...Programme does not start:	– **Inicio**/Pausa + Carga (**Start**/Reload) or **End time** selected? – Washing machine door closed? – Childproof lock active? Deactivate ⟶ *page 5.*
...Detergent solution does not empty.	– ⏦ **Rinse Hold** (no final spin) selected? ⟶ *page 3,4.* – Clean the detergent solution pump ⟶ *page 11.* – Clean the waste pipe and/or drainage hose.
...Water not visible in the drum:	– Not a fault - water below the visible area.
...Spin result not satisfactory. Laundry wet/too damp:	– Not a fault - the unbalanced-load detection system interrupted spinning, uneven laundry distribution. Distribute large and small items of laundry evenly in the drum. – **Reduced Iron** selected? ⟶ *page 5.* – Speed selected too low? ⟶ *page 5.*
...The programme duration changes during the washing cycle:	– Not a fault - the programme sequence is optimised for the relevant washing process. This can cause changes in the programme duration in the display panel.
...Spinning is restarted several times:	– Not a fault - unbalanced-load detection system is adjusting the imbalance.
...Residual water in the ⊛ compartment for care products:	– Not a fault - the action of the care product is not affected. – Clean the insert if necessary ⟶ *page 10.*
...Odours build up in the washing machine:	– Run the **Resistentes/Algod.** (Cottons) **90 °C** programme without laundry. Use standard detergent.
...The ⏱ status display lights up:	– Too much detergent used? Mix 1 tablespoon of fabric softener with ½ litre of water and pour into compartment **II** *(not for outdoor or down fabrics).*
...Foam may be escaping from the detergent drawer:	– Reduce the detergent dosage for the next wash cycle.
...Loud spinning, vibrations and "walking" during the spin cycle:	– Are the appliance feet fixed? Secure appliance feet ⟶ *Installation instructions.* – Transportation safety devices removed? Remove transportation safety devices ⟶ *Installation instructions.*
...Noises emitted during spinning and emptying:	– Clean the detergent solution pump ⟶ *page 11.*
...Display panel/indicator lamps do not function during operation:	– Power cut? – Circuit breakers tripped or fuses blown? Reset the circuit breakers or change the fuses. – Energy saving mode active? ⟶ *page 1.* – If the fault occurs repeatedly, call the after-sales service.
...Programme sequence longer than usual:	– Not a fault - unbalanced-load detection system is adjusting the imbalance by repeatedly redistributing the laundry. – Not a fault - foam detection system active - several rinse cycles are added.

What to do if ...

...There is detergent residue on the laundry:	– Occasionally, phosphate-free detergents contain water-insoluble residues. – Select the ⟲ (Rinse) programme or brush out the laundry after washing. – Use liquid detergent
in Reload mode: **Inicio**/**Pausa** + **Carga** (Start/Reload) flashes very quickly and an audible signal sounds:	– Water level too high. Close the washing machine door. – To continue, press the **Inicio**/Pausa + Carga (**Start**/Reload) button.

If you cannot correct a fault yourself (switching on/off) or a repair is required:
– Turn the programme selector to **Stop** and remove the mains plug from the socket.
– Turn off the tap and call the after-sales service ⟶ *page 13.*

Emergency release *e.g. in the event of a power cut*

The programme continues when the power supply is restored. However, if the laundry has to be removed, the washing machine door can be opened as follows:

Risk of scalding
The detergent solution and laundry may be hot. If possible, leave to cool down.
Do not reach into the drum if it is still rotating.
Do not open the washing machine door if water can be seen through the glass.

1. Turn the programme selector to **Stop** and disconnect the mains plug.
2. Drain the detergent solution ⟶ *page 11.*
3. Pull the emergency release downwards with a tool and release.
Washing machine door can then be opened.

After-sales service

If you cannot remedy the fault yourself (What to do if ... ⟶ *page 12, 13*), contact our after-sales service.
We will always find a suitable solution to avoid unnecessary visits by repair personnel.

Contact details of your nearest after-sales service can be found here or in the after-sales service directory (model-dependent).

– **GB** 0844 8929979 (Calls from a BT landline will be charged at up to 3 pence)
– **IE** 01450 2655

Please give the after-sales service the product number (E-Nr.) and the production (FD) number of the appliance.

E-Nr. _____ FD _____
Product number Production number

*This information can be found: on the inside of the washing machine door / opened service flap" and rear of the appliance. *model-dependent*

Trust the manufacturer's competence. Turn to us.
You will thereby ensure that the repairs are performed by trained service personnel equipped with original repair parts.

Observe the safety instructions on page 8.

Read these instructions and the separate installation instructions before operating the washing machine.

Your washing machine

Congratulations - you have chosen a modern, high-quality domestic appliance manufactured by Bosch. A distinctive feature of the washing machine is its economical water and energy consumption.
Each machine that leaves our factory is inspected thoroughly to ensure that it functions properly and is in perfect condition.

For more information on our products, accessories, replacement parts and services, see our website **www.bosch-home.com** or contact our after-sales service centres.

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Emergency release	13
After-sales service	13

Environmental protection / Conservation tips

- Always fill the washing machine with a maximum amount of laundry for the relevant programme.
- Wash laundry with normal soiling without a pre-wash.
- Instead of **Resistentes/Algod.** (Cottons) **90 °C**, select the **Resistentes/Algod.** (Cottons) **60 °C** programme and the **EcoPerfect** additional function. Comparable cleaning result with significantly lower energy consumption.
- Measure the detergent according to the manufacturer's instructions and water hardness.
- **Energy saving mode**: The display panel lighting goes out after a few minutes; **Inicio/Pausa + Carga** (Start/Reload) flashes. Press any button to turn the light back on.
- If the laundry is then to be dried in the tumble dryer, select the appropriate spin speed according to the instructions from the dryer manufacturer.

Automatic stain removal
Automatic treatment of 16 different types of stain possible. No pretreatment of stains required - the washing machine automatically adapts the washing process ⟶ *page 6*.

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Intended use

- For domestic use only
- For machine-washable fabrics and hand-washable wool in detergent solution
- To be operated with cold drinking water and commercially-available detergents and care products that are suitable for use in washing machines.

- *Do not leave children unattended near the washing machine.*
- *The washing machine is not to be used by children or persons not familiar with the operating instructions.*
- *Keep pets away from the washing machine.*

Programmes

Detailed overview of programmes ⟶ *page 7*.
Temperature and spin speed can be selected individually, depending on the selected programme and programme progress.

Resistentes/Algod. (Cottons)	Hard-wearing fabrics
Sintéticos (Easy-care)	Easy-care fabrics
Mix	Different types of laundry
Delicado/Seda (Delicates/Silk)	Delicate washable fabrics
Lana/Lã (Wool)	Hand/machine-washable wool
(Rinse)	Extra rinse with spin
Centrif. adicional (Spin)	Extra spin with selectable spin speed
(Empty)	Empty the rinsing water with **Rinse Hold** (no final spin)
Rápido 15' (SuperQuick 15')	Extra short programme
Clinic Wash	Hard-wearing fabrics; longer washing and additional rinsing for particularly sensitive skin
Sport	Fabrics made from microfibre, do not treat laundry with fabric softener
Camisas/Blusas (Shirts/Blouses)	Non-iron shirts
Cortinas (Curtains)	Curtains programme
Plumas/Penas (Down)	washable fabrics filled with down
Ropa de cama/ Roupa de cama (Bed linen)	Bed linen or dark-coloured fabrics

Preparation

Before the first wash
Run a wash cycle without laundry ⟶ *Page 5*

Install correctly, according to the separate Installation instructions.

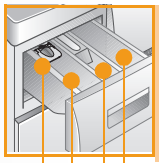
Check the machine

- Never use a damaged machine.
- Inform the after-sales service.

Connect the mains plug

Make sure your hands are dry.
Take hold of the plug only.

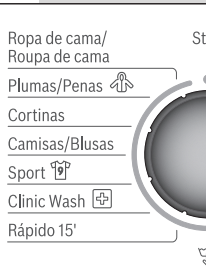
Turn the tap on



Insert for liquid detergent (depending on model), ⟶ *page 10*
Compartment II: detergent for main wash, water softener, bleach, stain remover
Compartment ❀: fabric softener, starch
Compartment I: Detergent for pre-wash

Display panel/ options buttons /change buttons

Programme



– –, 20° - 90° °C ↓↑
Set the temperature (– – = cold)

0, 400 - 1600* ↓↑
Set the spin speed
(* model-dependent) (0 = no spin during the programme sequence)

All buttons are sensitive and need only to be touched lightly.

Programm
switching
and off ar
programm
in either c

Washing

Load indicator/ recommended dosage — *To activate, first open the door, set the programme and then load the items of laundry.*

Sorting the laundry

Follow the manufacturer's care information.
According to the information on the care labels.
According to type, colour, soiling and temperature.
Do not exceed the maximum load ⟶ *page 7*.
Observe the important information ⟶ *page 9*.

Detergents and care products

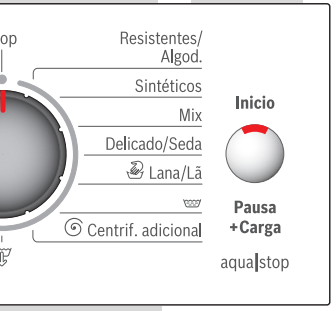
Measure accordingly:
Amount of laundry, level of soiling, water hardness (ask your water supply company) and manufacturer's instructions.
Models without insert for liquid detergent:
Pour liquid detergent into the appropriate dispenser and place in the drum.
During operation: Open the detergent drawer with care.

Dilute thick fabric softener and care products with water. This prevents blockages.

Open the door / set the programme*

*If the childlock is active ⟶ Deactivate, *page 5*.
Follow the instructions in the display panel.

e selector | **Start / Reload**



me selector for the machine on nd for selecting the me. Can be turned direction.

Load laundry

Observe the load display on the display panel ⟶ *page 9*

Add detergent and care products

Observe the dosage recommendation for detergent on the display panel ⟶ *page 9*

Close the washing machine door

Selecting individual settings ⟶ page 5.
Select stain ⟶ page 6.
Setting the temperature / spin speed ⟶ page 2.

1 2 3 4 5

Detergent drawer with compartments I, II,
Washing machine door
Control panel
Washing machine door handle
Drum interior light (depending on model) comes on when the door is opened or closed, or when a programme is started; goes out automatically.
Service flap

Washing

Select Inicio/Pausa+Carga (Start/Reload)

6

Switching off

Turn the programme selector to **Stop**.

Turning off the tap

Not required for AquaStop models ⟶ *Installation instructions, page 7.*

Removing the washing

Open the washing machine door and remove the washing.
If **Rinse Hold** (no final spin) is active: turn the programme selector to (Empty) or **Centrif. adicional** (Spin).
Select the spin speed if necessary.
Press **Inicio**/Pausa + Carga (**Start**/Reload).

- Remove any foreign objects - risk of rusting.
- Leave the washing machine door and detergent drawer open so that any residual water can dry.

Programme finished when ...

... **Finished, remove washing** appears on the display panel.

If the **display panel lighting is off**, press any button ⟶ *Energy saving mode, page 1.*

Cancelling the programme

Programmes at high temperatures
- Cool laundry: Select (Rinse).
- Select **Inicio**/Pausa + Carga (**Start**/Reload).

Programmes at lower temperatures:
- Select **Centrif. adicional** (Spin) or (Empty).
- Select **Inicio**/Pausa + Carga (**Start**/Reload).

Changing the programme, if ...

... you have selected the wrong programme by mistake:
- Reselect the programme.
- Press **Inicio**/Pausa + Carga (**Start**/Reload). The new programme starts from the beginning.

Adding laundry, if ... ⟶ *page 6*

... Inicio/**Pausa + Carga** (Start/**Reload**) is selected and **Top-up?** appears on the display panel.

- Do not leave the washing machine door open for too long as water from the washing could leak out.
- Load display not active **when reloading**.

Press **Inicio**/Pausa + Carga (**Start**/Reload).

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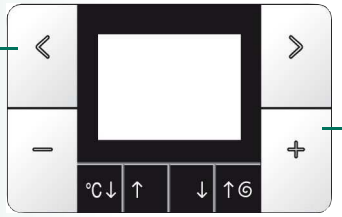
Individual settings

Select options < / >

Information on programme sequence; with progress or load bar, as appropriate



Change settings −/+

available depending on the selected programme

* *If the buttons are held for longer, the appliance automatically scrolls through the subsequent setting options*

Options *see also the Overview of programmes*

VarioPerfect* SpeedPerfect - Standard - EcoPerfect	**SpeedPerfect:** For washing in a shorter time with a washing outcome comparable to that of the standard programme. Maximum load ⟶ Overview of programmes, *page 7*. **EcoPerfect:** For saving energy with a washing performance comparable to that of the standard programme.
End time*	When you select the programme, the respective time to the end of the programme is displayed. It can be adjusted to a maximum of 24 hours in 1-hour increments. Press the **modificar** −/+ (Change) button repeatedly until the required number of hours is displayed (h=hour). It is not possible to make adjustments once the programme has started.
Pre-wash *off - on*	For heavily soiled items. Prewash at max. 30 °C.
Reduced Iron *off - on*	Special spin sequence with subsequent fluffing. Gentle final spin at reduced speed. Residual moisture in the laundry is increased slightly.
Signal*	Select the volume of the information signals. off - quiet - medium - loud - very loud
Button signal*	Select the volume of the button signals. off - quiet - medium - loud - very loud
Language*	Select the language of the display texts.
Aqua plus *off - on*	Increased water level. Gentler treatment of the laundry.
Rinse Hold *off - on*	After the final rinse, the laundry remains in the water.
Rinse Plus* *max. +3 Rinse cycles*	Extra rinse. Prolonged programme duration. Recommended use: for particularly sensitive skin and/or in areas with very soft water.
Select stain*	Automatic treatment of tough stains ⟶ *Page 6*.

Display symbols

Childlock/appliance lock *off - on*	You can lock the washing machine to prevent the functions you have set from being changed inadvertently. **To activate:** Press and hold the < **opc.** (Options) button for 5 seconds. The symbol lights up. **To deactivate:** Press and hold the < **opc.** (Options) button for 5 seconds. – If the programme selector is adjusted after the appliance has started: The symbol flashes. First, reset the programme selector to the original programme, then deactivate. – The childlock can remain activated until you start the next programme, even after the machine has been switched off (the name of the last programme run appears on the display panel). Then you can deactivate the childlock again before starting the programme and activate it again as necessary once the programme has started.
Foam detection	Too much foam in the washing machine. Foam detection system active - special programme sequence to reduce foam.

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Individual settings

Select stain

The correct treatment for every stain

Do not let stains dry. Remove any solid residue beforehand. Sort items of laundry as usual and load the washing machine. Select a type of stain (cannot be combined).

A total of 16 different stains can be selected. The washing machine adjusts the washing temperature, drum movement and soaking time to suit the type of stain. Hot or cold water, gentle or intensive washing control (thanks to the new drum structure) and a long or short soaking time ensure that the wash programme has a special sequence for each type of stain.

Using the > **opc.** (Options) button, select Select stain; change with the **modificar** −/+ (Change) buttons; select a stain.

Stains

Baby food	**Egg**	**Strawberry**
Blood	**Grass**	**Sweat**
Chocolate	**Grease + oil**	**Tea**
Coffee	**Orange**	**Tomatoes**
Cosmetics	**Red wine**	
Dirty socks	**Soil + sand**	

Stain treatment in detail - 2 examples

Egg	Soaked in lukewarm water, selected wash cycle with a higher water level and additional rinse cycles to remove particles
Blood	Blood is first “loosened” in cold water, then the selected wash programme starts.

For the other types of stain, we have formulated comparable solutions in our intensive studies.

Start / Reload

If you want to add additional items of laundry after the programme has started, choose Inicio/**Pausa + Carga** (Start/**Reload**). The machine checks whether topping up laundry is possible.
Follow the instructions in the display panel.

For safety reasons, the washing machine door remains locked when the water level and/or temperature is high, or while the drum is rotating.
To continue the programme, press the **Inicio**/Pausa + Carga (**Start**/Reload) button.

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Overview of programmes → table of consumption values on page 8 and instructions on page 9.

Programmes	°C (– – = cold)	max.	Type of laundry	Options; notes
Resistentes/ Algod. (Cottons)	– – ... 90 °C	8 kg/ 5 kg*	Hard-wearing fabrics, heat-resistant fabrics made of cotton or linen	**SpeedPerfect *, EcoPerfect, Pre-wash, Reduced Iron, Aqua plus, Rinse Plus, Select stain, Rinse Hold**
Clinic Wash	– – ... 60 °C		Hard-wearing fabrics made of cotton or linen	**SpeedPerfect*, EcoPerfect, Pre-wash, Reduced Iron, Aqua plus, Rinse Plus, Select stain, Rinse Hold;** for particularly sensitive skin, longer wash cycle at selected temperature, higher water level, additional rinse cycle
Sintéticos (Easy-care)	– – ... 60 °C	3.5 kg	Easy-care fabrics made of cotton, linen, synthetic fibres or blended fabrics	**SpeedPerfect, EcoPerfect, Pre-wash, Reduced Iron, Aqua plus, Rinse Plus, Select stain, Rinse Hold**
Mix	– – ... 40 °C		Fabrics made of cotton and easy-care fabrics	**SpeedPerfect, EcoPerfect, Pre-wash, Reduced Iron, Aqua plus, Rinse Plus, Select stain, Rinse Hold;** different types of laundry can be washed together
Ropa de cama/ Roupa de cama (Bed linen)	– – ... 40 °C		Delicate bed linen or dark-coloured fabrics made of cotton and dark easy-care fabrics	**SpeedPerfect, EcoPerfect, Pre-wash, Reduced Iron, Aqua plus, Rinse Plus, Select stain, Rinse Hold;** reduced rinse + spin and final spin
Cortinas (Curtains)	– – ... 40 °C		curtains weighing 3.5 kg, or light curtains measuring 25 - 30 m²	**SpeedPerfect, EcoPerfect, Aqua plus, Rinse Plus, Select stain, Rinse Hold**; reduced rinse + spin and final spin
Camisas/Blusas (Shirts/Blouses)	– – ... 60 °C	2 kg	Non-iron shirts made of cotton, linen, synthetic fibres or blended fabrics	**SpeedPerfect, EcoPerfect, Pre-wash, Reduced Iron, Aqua plus, Rinse Plus, Select stain, Rinse Hold**; gentle spin only, hang up dripping wet
Plumas/Penas (Down)	– – ... 60 °C		machine-washable fabrics filled with down	**SpeedPerfect, EcoPerfect, Aqua plus, Rinse Plus, Rinse Hold;** large parts individually wash detergent sparingly dosed
Delicado/Seda (Delicates/Silk)	– – ... 40 °C		For delicate, washable fabrics, e.g. made of silk, satin, synthetic fibres or blended fabrics (e.g. curtains)	**SpeedPerfect, EcoPerfect, Pre-wash, Reduced Iron, Aqua plus, Rinse Plus, Select stain, Rinse Hold**; gentle spin between the rinse cycles only
Lana/Lã (Wool)	– – ... 40 °C		Hand or machine-washable fabrics made of wool or containing wool	**Rinse Hold**; particularly gentle wash programme to prevent shrinkage of laundry, longer breaks during the programme (fabrics rest in the detergent solution)
Rápido 15' (SuperQuick 15')	– – ... 40 °C		Easy-care fabrics made of cotton, linen, synthetic fibres or blended fabrics	**Rinse Hold**; short programme, approx. 15 minutes, suitable for lightly soiled washing
Sport	– – ... 40 °C		Fabrics made from microfibre	**SpeedPerfect, EcoPerfect, Pre-wash, Reduced Iron, Aqua plus, Rinse Plus, Select stain, Rinse Hold;** do not treat laundry with fabric softener
Additional programmes			(Rinse), **Centrif. adicional** (Spin), (Empty)	

* reduced load for **SpeedPerfect** option

i **Mix 40 °C** with maximum spin speed is ideal as a **short programme**.
Programmes without prewash - add detergent to compartment **II**, programmes with prewash - distribute the detergent between compartments **I** and **II**.

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WAS28740EE
WAS24740EE

Robert Bosch Hausgeräte GmbH
Carl-Wery-Str. 34
81739 München / Deutschland

Safety instructions

- Read the Instruction manual and Installation instructions and all other information enclosed with the washing machine and act accordingly.
- Retain the documents for subsequent use.

Risk of electric shock
- Never pull the cable to disconnect the mains plug
- Only insert/pull out the mains plug with dry hands.

Danger to life

For appliances that have reached the end of their service life:
- Disconnect the mains plug.
- Sever the mains cable and discard along with the plug.
- Destroy the lock on the washing machine door. This will prevent children from locking themselves in and risking their lives.

Danger of suffocation
- Keep packaging, film and packaging parts out of the reach of children.

Risk of poisoning
- Keep detergents and care products out of the reach of children.

Risk of explosion
- Items of laundry pretreated with cleaning agents containing solvents, e.g. stain remover/cleaning solvent may cause an explosion after being loaded into the washing machine.
  Rinse items of laundry thoroughly by hand beforehand.

Risk of injury
- The washing machine door can become very hot.
- Be careful when draining hot detergent solution.
- Do not climb onto the washing machine.
- Do not lean on the open washing machine door.
- Do not reach into the drum if it is still rotating.

Consumption values

Programme	*Option*	*Load*	*Electricity consumption****	*Water****	*Programme duration****
Resistentes/Algod. (Cottons) 30 °C**		8 kg	0.35 kWh	57 l	2:06 h
Resistentes/Algod. (Cottons) 40 °C**		8 kg	0.97 kWh	57 l	2:16 h
Resistentes/Algod. (Cottons) 60 °C**		8 kg	1.36 kWh	57 l	2:26 h
Resistentes/Algod. (Cottons) 60 °C	**EcoPerfect** *	8 kg	1.03 kWh	56 l	3:25 h
Resistentes/Algod. (Cottons) 90 °C		8 kg	2.34 kWh	68 l	2:16 h
Sintéticos (Easy-care) 40 °C**		3.5 kg	0.55 kWh	41 l	1:35 h
Mix 40 °C**		3.5 kg	0.47 kWh	37 l	0:53 h
Delicado/Seda (Delicates/Silk) – – (cold)		2 kg	0.04 kWh	35 l	0:41 h
Delicado/Seda (Delicates/Silk) 30 °C		2 kg	0.14 kWh	35 l	0:41 h
Lana/Lã (Wool) – – (cold)		2 kg	0.06 kWh	40 l	0:40 h
Lana/Lã (Wool) 30 °C		2 kg	0.16 kWh	40 l	0:40 h

* Programme setting for testing and energy labelling in accordance with EU Directive 92/75/EEC.

** Programme setting for testing in accordance with applicable standard EN60456.
Note on comparative tests: When testing the test programmes, wash the specified load using the maximum spin speed.
As a **short programme** for coloureds, select the programme **Mix 40 °C** and the maximum spin speed.

*** The values deviate from the indicated values depending on water pressure, water hardness, and water inlet temperature, ambient temperature, type, amount and soiling of the laundry, detergent used, fluctuations in the power supply and selected additional functions.

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Important information

Before washing for the first time

Do not put any laundry in the machine. Turn the tap on. Pour into compartment **II**:
- approx. **1 litre** water
- detergent (dosage according to the manufacturer's instructions for light soiling and according to water hardness)

Set programme selector to **Sintéticos** (Easy-Care) **60 °C** and press **Inicio**/Pausa + Carga (**Start**/Reload).
At the end of the programme, turn the programme selector to **Stop**.

Protecting the laundry and the machine

- Empty pockets.
- Look out for metal items (paperclips, etc.).
- Wash delicates in a laundry bag (tights, curtains, underwired bras).
- Fasten zips, do up any buttons.
- Brush sand out of pockets and collars.
- Remove curtain fittings or place in the laundry bag.

Load laundry

- For optimum spin behaviour, load large **and** small items of laundry together.
- Individual items may lead to considerable imbalances.
- Take care not to trap items of laundry between the washing machine door and the rubber seal.

Soaking

Load laundry of the same colour.

Pour soaking agent/detergent into compartment **II** in accordance with the manufacturer's instructions.
Turn the programme selector to **Resistentes/Algod.** (Cottons) **30 °C** and press **Inicio**/Pausa + Carga (**Start**/Reload).
After approx. 10 minutes, press Inicio/**Pausa + Carga** (Start/**Reload**) to stop the programme.
Once the required soaking time has elapsed, press **Inicio**/Pausa + Carga (**Start**/Reload) again to continue the programme, or select a different programme.

Starching

Laundry must not be treated with fabric softener

Starching is possible in all wash programmes if liquid starch is used. Pour starch into the ❀ fabric softener compartment in accordance with the manufacturer's instructions (rinse first if necessary).

Dyeing / bleaching

Dye should only be used in normal household quantities. Salt may damage stainless steel. Always follow the dye manufacturer's instructions. Do **not** use the washing machine for bleaching clothes.

Load display

The load sensor detects how heavily the washing machine is loaded. The laundry is not weighed.

Recommended dosage

Based on the selected programme and the detected load, the recommended dosage function provides a recommendation for the detergent dosage in %. The % figure refers to the recommendation of the detergent manufacturer.

Load adjust

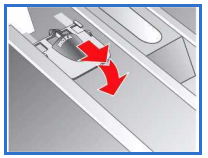
Independently of the load display, the automatic load sensing function uses additional sensors to adapt the water and power consumption ideally to each programme, depending on the type of fabric and the load.

Insert for liquid detergent *model-dependent*

Position the insert for dispensing liquid detergent:

– Remove the detergent drawer completely ⟶ *page 10.*
– Slide the insert forwards.

Do not use the insert (slide upwards):
– for gel detergents and washing powder
– for programmes with the **Pre-wash** and **End time** options.



Care

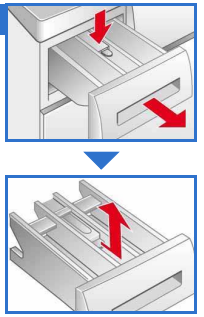
– **Risk of electric shock.** *Disconnect the mains plug.*
– **Risk of explosion.** *No solvents.*

Machine housing, control panel

– Remove detergent residue immediately.
– Wipe with a soft, damp cloth.
– Do not clean with a jet of water.

Cleaning the detergent drawer ...

... if it contains detergent or fabric softener residues.



1. Pull out, press insert down, remove drawer completely.
2. To remove the insert: press the insert upwards from below with your finger.
3. Clean the detergent dispenser tray and insert with water and a brush and dry it.
4. Fit the insert and engage (connect the cylinder to the guide pin).
5. Push in the detergent drawer.

Leave the detergent drawer open so that any residual water can evaporate.

Drum

Use chlorine-free cleaning agent, not steel wool.

Descaling *No laundry in the machine.*

This should not be necessary if the detergent is measured out correctly. If it does become necessary, however, proceed according to the descaling agent manufacturer's instructions. Suitable descalers can be obtained via our website or from our after-sales service (*page 13*).

Information on the display panel *depending on model*

Door open?	Close the washing machine door properly; laundry may be caught.
Tap closed?	Open the tap completely, supply hose kinked or trapped; Clean the filter ⟶ *page 11*, water pressure too low.
Pump blocked?	Detergent solution pump blocked; Clean the detergent solution pump ⟶ *page 11.* Drainage hose/waste pipe blocked; Clean the drainage hose at the siphon ⟶ *page 11.*
Pause No top-up; Water level too high *or* Temperature too high	Not possible to add more laundry. To continue, press the **Inicio**/Pausa + Carga (**Start**/Reload) button.
F: 23	Water in the base tub, appliance leaking. Call the after-sales service.
F: 34	Washing machine door cannot be locked. Open the washing machine door and close it so that you hear it "click"; switch the appliance off and on again; set the programme and make your settings; start the programme.
Other displays	Switch off the appliance, wait for 5 seconds and switch it back on. If the display appears again, call the after-sales service ⟶ *page 13.*

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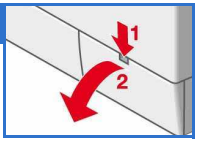
Information about blockages

– **Risk of scalding.** *Allow the detergent solution to cool down.*
– *Turn off the tap.*

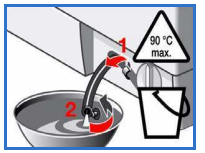
Detergent solution pump

Turn the programme selector to **Stop** and disconnect the mains plug.

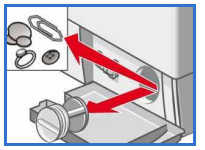
1. Open and remove the service flap.



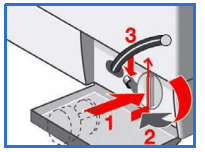
2. Take the drainage hose out of the retainer. Remove the sealing cap, allow the detergent solution to flow out. Push the sealing cap back on.



3. Unscrew the pump cover carefully (residual water).
4. Clean the interior, pump cover thread and pump housing (the impeller in the detergent solution pump must be able to rotate).



5. Replace the pump cover and screw it on tightly. The handle points upright. Replace the drainage hose in the holder.
6. Refit the service flap and close it.

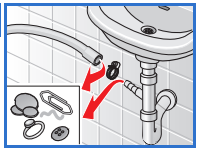


To prevent unused detergent from flowing straight into the drain during the next wash: Pour 1 litre of water into compartment **II** and start the (Empty) programme.

Drainage hose at the siphon

Turn the programme selector to **Stop** and disconnect the mains plug.

1. Loosen the hose clamp, remove the drainage hose carefully (residual water).
2. Clean the drainage hose and siphon connecting piece.
3. Reattach the drainage hose and secure the connection with the hose clamp.

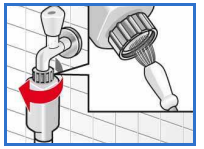


Filter in the water supply

Risk of electric shock
Do not immerse the Aqua-Stop safety device in water (it contains an electric valve).

Reduce the water pressure in the supply hose:

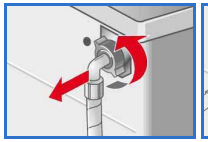
1. Turn off the tap.
2. Select any programme (except **Centrif. adicional** (Spin) / (Empty)).
3. Press **Inicio**/Pausa + Carga (**Start**/Reload). Let the programme run for approximately 40 seconds.
4. Turn the programme selector to **Stop**. Disconnect the mains plug.

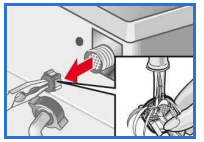


Clean the filter:

5. Disconnect the hose from the tap. Clean the filter with a small brush.

and/or for Standard and Aqua-Secure models: Remove the hose from the rear of the appliance. Remove the filter with pliers and clean.





6. Connect the hose and check for leaks.

What to do if...

...Water is escaping:	– Attach/replace the drainage hose correctly. – Tighten the screw connection of the supply hose.
...No water is entering the drum:	– **Inicio**/Pausa + Carga (**Start**/Reload) not selected? – Tap not turned on? – Filter blocked? Clean the filter ⟶ *page 11.* – Supply hose kinked or trapped?
...Washing machine door cannot be opened:	– Safety function active. Programme stopped? ⟶ *page 4.* – **Rinse Hold** (no final spin) selected? ⟶ *page 3,4.* – Can be opened by emergency release only? ⟶ *page 13.*
...Programme does not start:	– **Inicio**/Pausa + Carga (**Start**/Reload) or **End time** selected? – Washing machine door closed? – Childproof lock active? Deactivate ⟶ *page 5.*
...Detergent solution does not empty.	– **Rinse Hold** (no final spin) selected? ⟶ *page 3,4.* – Clean the detergent solution pump ⟶ *page 11.* – Clean the waste pipe and/or drainage hose.
...Water not visible in the drum:	– Not a fault - water below the visible area.
...Spin result not satisfactory. Laundry wet/too damp:	– Not a fault - the unbalanced-load detection system interrupted spinning, uneven laundry distribution. Distribute large and small items of laundry evenly in the drum. – **Reduced Iron** selected? ⟶ *page 5.* – Speed selected too low? ⟶ *page 5.*
...The programme duration changes during the washing cycle:	– Not a fault - the programme sequence is optimised for the relevant washing process. This can cause changes in the programme duration in the display panel.
...Spinning is restarted several times:	– Not a fault - unbalanced-load detection system is adjusting the imbalance.
...Residual water in the ❀ compartment for care products:	– Not a fault - the action of the care product is not affected. – Clean the insert if necessary ⟶ *page 10.*
...Odours build up in the washing machine:	– Run the **Resistentes/Algod.** (Cottons) **90 °C** programme without laundry. Use standard detergent.
...The status display lights up: Foam may be escaping from the detergent drawer:	– Too much detergent used? Mix 1 tablespoon of fabric softener with ½ litre of water and pour into compartment **II** *(not for outdoor or down fabrics).* – Reduce the detergent dosage for the next wash cycle.
...Loud spinning, vibrations and "walking" during the spin cycle:	– Are the appliance feet fixed? Secure appliance feet ⟶ *Installation instructions.* – Transportation safety devices removed? Remove transportation safety devices ⟶ *Installation instructions.*
...Noises emitted during spinning and emptying:	– Clean the detergent solution pump ⟶ *page 11.*
...Display panel/indicator lamps do not function during operation:	– Power cut? – Circuit breakers tripped or fuses blown? Reset the circuit breakers or change the fuses. – Energy saving mode active? ⟶ *page 1.* – If the fault occurs repeatedly, call the after-sales service.
...Programme sequence longer than usual:	– Not a fault - unbalanced-load detection system is adjusting the imbalance by repeatedly redistributing the laundry. – Not a fault - foam detection system active - several rinse cycles are added.

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What to do if ...

...There is detergent residue on the laundry:	– Occasionally, phosphate-free detergents contain water-insoluble residues. – Select the (Rinse) programme or brush out the laundry after washing. – Use liquid detergent
in Reload mode, **Inicio**/**Pausa + Carga** (Start/Reload) flashes very quickly and an audible signal sounds:	– Water level too high. Close the washing machine door immediately. – To continue, press the **Inicio**/Pausa + Carga (**Start**/Reload) button.

If you cannot correct a fault yourself (switching on/off) or a repair is required:

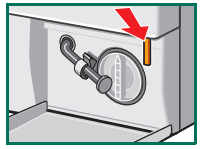
– Turn the programme selector to **Stop** and remove the mains plug from the socket.
– Turn off the tap and call the after-sales service ⟶ *page 13.*

Emergency release *e.g. in the event of a power cut*

The programme continues when the power supply is restored. However, if the laundry has to be removed, the washing machine door can be opened as follows:

Risk of scalding

The detergent solution and laundry may be hot. If possible, leave to cool down.
Do not reach into the drum if it is still rotating.
Do not open the washing machine door if water can be seen through the glass.



1. Turn the programme selector to **Stop** and disconnect the mains plug.
2. Drain the detergent solution ⟶ *page 11.*
3. Pull the emergency release downwards with a tool and release. Washing machine door can then be opened.

After-sales service

If you cannot remedy the fault yourself (What to do if ..., ⟶ *page 12, 13*), contact our after-sales service. We will always find a suitable solution to avoid unnecessary visits by repair personnel.

The contact details of your nearest after-sales service can be found here or in the after-sales service directory (model-dependent).

- **GB** 0844 8928979 (Calls from a BT landline will be charged at up to 3 pence)
- **IE** 01450 2655

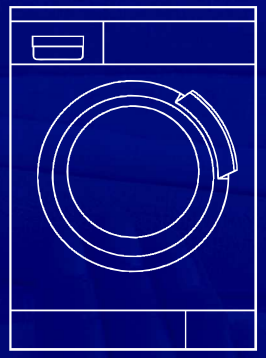
Please give the after-sales service the product number (E-Nr.) and the production (FD) number of the appliance.

E-Nr._____ **FD**_____

Product number Production number

This information can be found:
on the inside of the washing machine door/opened service flap* and rear of the appliance.*
**model-dependent*

Trust the manufacturer's competence. Turn to us.
You will thereby ensure that the repairs are performed by trained service personnel equipped with original repair parts.



Washing machine

Instruction manual

en

BOSCH

Observe the safety instructions on page 8.

Read these instructions and the separate installation instructions before operating the washing machine.

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